UBC eRecruit – Opening Resumes/Attachments
Common Browser Security Issues

**Issue:** My pop-up blocker is not allowing me to open my Resume or other attachment.

**Resolution:** Adjust security settings to allow pop-ups from *.adm.ubc.ca:

**Internet Explorer:**

Adjust settings when the site is blocked by pop-up blocker:

Or adjust security settings directly:
You can also try adding our system as a ‘Trusted Site’.

Navigate to Tools>Internet Options. Click on ‘Security’ tab, select ‘Trusted sites’ zone, and then click on ‘Sites’ button:

If you’re already in the Careers site, the website will automatically populate for you. Otherwise, type the website address below manually and then click on the ‘Add’ button:
Firefox:

Adjust settings when the site is blocked by pop-up blocker:

Or adjust security settings directly:
**Issue:** When I try to open the attachment using Internet Explorer, a new window appears briefly and then disappears.

**Resolution:** Adjust Internet Explorer security to allow downloads.