Issue:My pop-up blocker is not allowing me to open my Resume or other attachment.Resolution:Adjust security settings to allow pop-ups from *.adm.ubc.ca:

Internet Explorer:

Adjust settings when the site is blocked by pop-up blocker:

Pop-up blocked. To see this pop-up or additional options click here		Temporarily Allow Pop-ups	
Human Resources Management System	1	Always Allow Pop-ups from This Site	
		Settings	•
		More information	
Or adjust security settings directly:			

Internet Options	×
General Security Privacy Content Connections Programs Advanced	
Settings	
Select a setting for the Internet zone.	
- Blocks third-party cookies that do not have a compact privacy policy Blocks third-party cookies that cause information that cap	
blocks interparty cookes that save information that can be used to contact you without your explicit consent Restricts first-party cookies that save information that can be used to contact you without your implicit consent	Pop-up Blocker Settings
Sites Import Advanced Default	Exceptions Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below.
Pon-un Blocker	Address of website to allow:
Prevent most pop-up windows from Settings	*.adm.ubc.ca Add
Turn on Pop-up Blocker	Allowed sites:
	Remove all
OK Cancel Apply	
	Notifications and filter level
	Play a sound when a pop-up is blocked.
	Show Information Bar when a pop-up is blocked.
	Filter level:
	Medium: Block most automatic pop-ups
	Pop-up Blocker FAQ Close

You can also try adding our system as a 'Trusted Site'.

Navigate to Tools>Internet Options. Click on 'Security' tab, select 'Trusted sites' zone, and then click on 'Sites' button:

Internet Options					
General Security Privacy Content Connections Programs Advanced					
Select a zone to view or change security settings.					
Internet Local intrane Trusted sites Restricted sites					
Trusted sites					
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.					
Security level for this zone					
Custom Custom settings. - To change the settings, dick Custom level. - To use the recommended settings, dick Default level.					
Custom level Default level					
Reset all zones to default level					
OK Cancel Apply					

If you're already in the Careers site, the website will automatically populate for you. Otherwise, type the website address below manually and then click on the 'Add' button:

Trusted sites	×
You can add and remove websites from this zor this zone will use the zone's security settings.	ne. All websites in
Add this website to the zone:	
https://hrprod.adm.ubc.ca	Add 📈
Websites:	Remove
Require server verification (https:) for all sites in this	zone
	Close

Firefox:

Adjust settings when the si	te is blocked by	pop-up blocker:		(*************************************
Firefox prevented this site from opening a pop-up window.			Allow pop-ups for hrprod.adm.ubc.ca	<u>Options</u> ×
Human Resources Management System)		Edit Pop-up Blocker Options	
enu			Don't show this message when pop-ups are blocked	
- Find Applicants			Show 'https://hrprod.adm.ubc.ca:8445/psc/hrprod/?cmd	l=viewattach&userfile=Ru
Or adjust security settings	directly:			
	ozilla Eirof			
гор-ар Бюскег - М	lozilla i li ero			
<u>File Edit View History B</u>	ookmarks <u>Y</u> ahoo	! <u>T</u> ools <u>H</u> elp		
< > - C × 🏠	http://supp	ort.mozilla.com/en-	US/kb/Pop-up+blocker	
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Mozilla Firefox Start Page		op-up blocker		
Options				
		Gr (1 200	
	页 —		- SHE	
Main Tabs Co	ntent Application	ns Privacy Secu	urity Advanced	
Block pop-up windo	ws		Exceptions	
V Load images autom	atically		Eventions	
Coad images autom	aucany		Exceptions	
Enable JavaScript			Advanced	
Fnable Java				
		ites - Pop-ur	VC.	
Fonts & Colors	- Allowed 3	nces - rop-up	75	
Default fants Times I	You can specify w	which web sites are	allowed to open pop-up win	dows. Type
Deradic fonc: Times i	the exact addres	s of the site you wa	nt to allow and then click All	ow.
	Address of web	site:		
	*adm.ubc.ca			
Languages			ſ	
Choose your preferred			l	Allow
	Site		Status	
	Remove Cite	Remove All Sites		Close
	Tennove site	REIHOVE All Sites		LIUSE

Issue: When I try to open the attachment using Internet Explorer, a new window appears briefly and then disappears.

<u>Resolution</u>: Adjust Internet Explorer security to allow downloads.

