

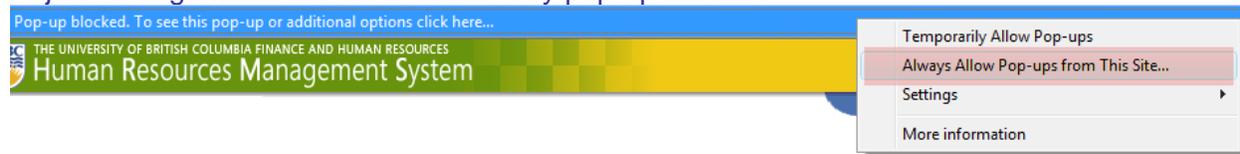
# UBC eRecruit – Opening Resumes/Attachments

## Common Browser Security Issues

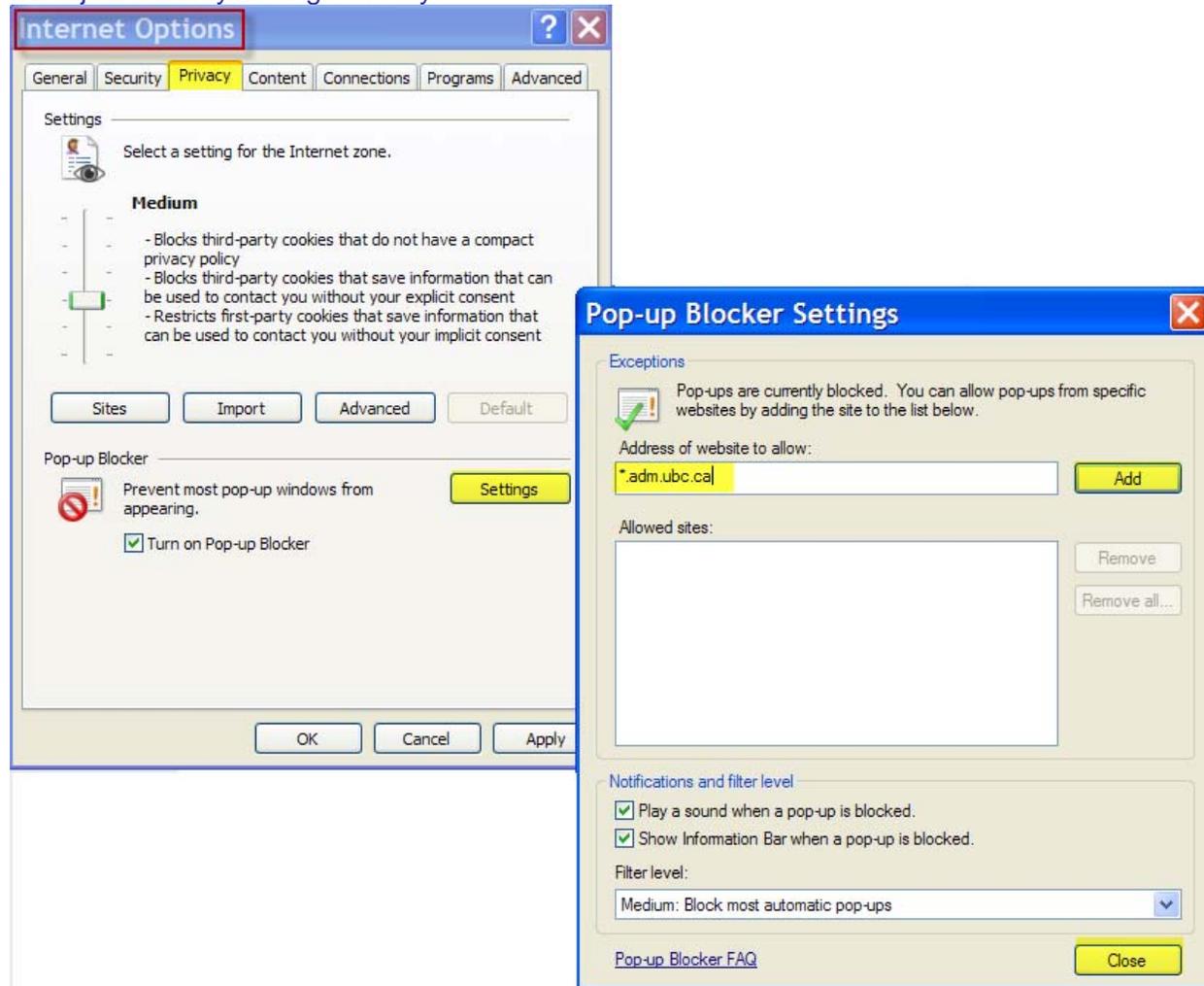
**Issue:** My pop-up blocker is not allowing me to open my Resume or other attachment.  
**Resolution:** Adjust security settings to allow pop-ups from \*.adm.ubc.ca:

### Internet Explorer:

Adjust settings when the site is blocked by pop-up blocker:



Or adjust security settings directly:



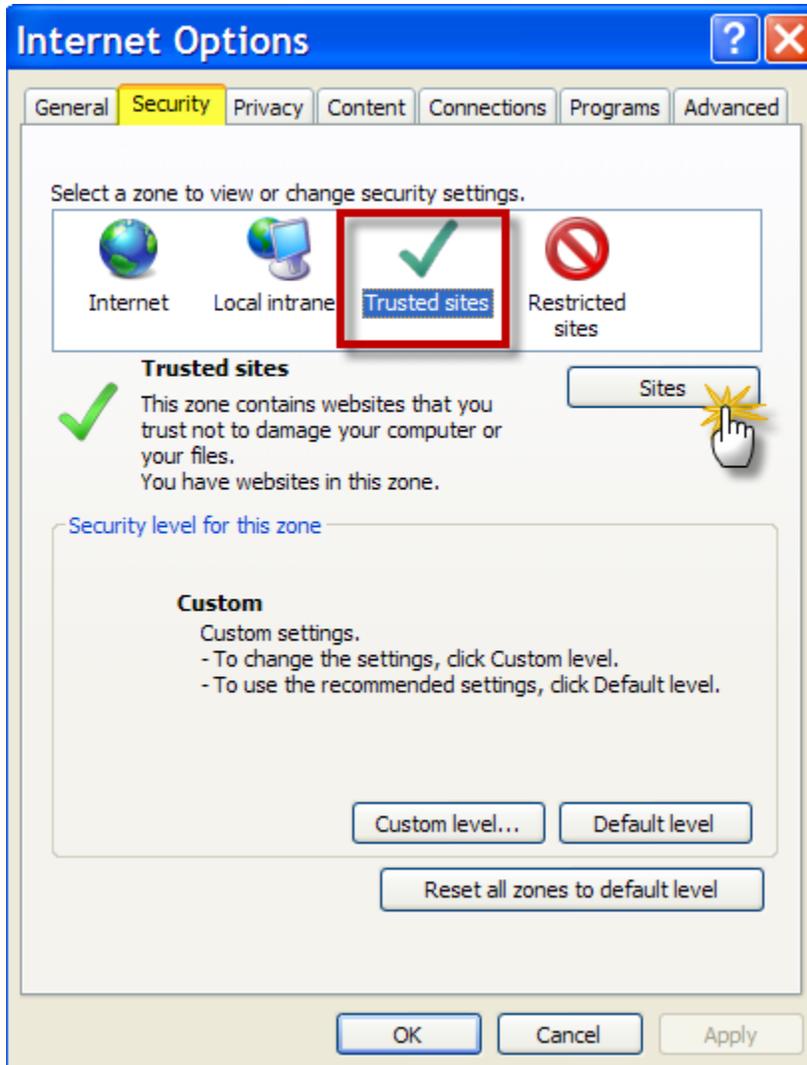
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## Common Browser Security Issues

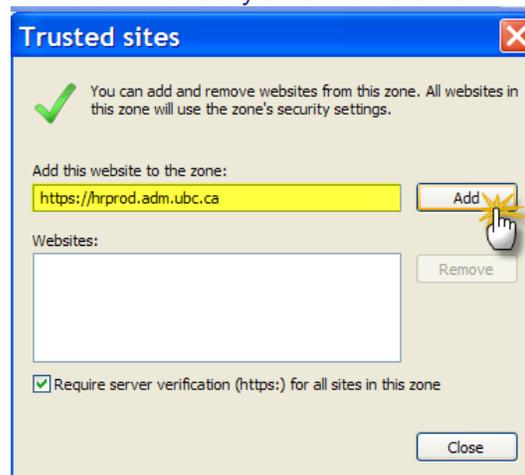
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You can also try adding our system as a 'Trusted Site'.

Navigate to Tools>Internet Options. Click on 'Security' tab, select 'Trusted sites' zone, and then click on 'Sites' button:



If you're already in the Careers site, the website will automatically populate for you. Otherwise, type the website address below manually and then click on the 'Add' button:



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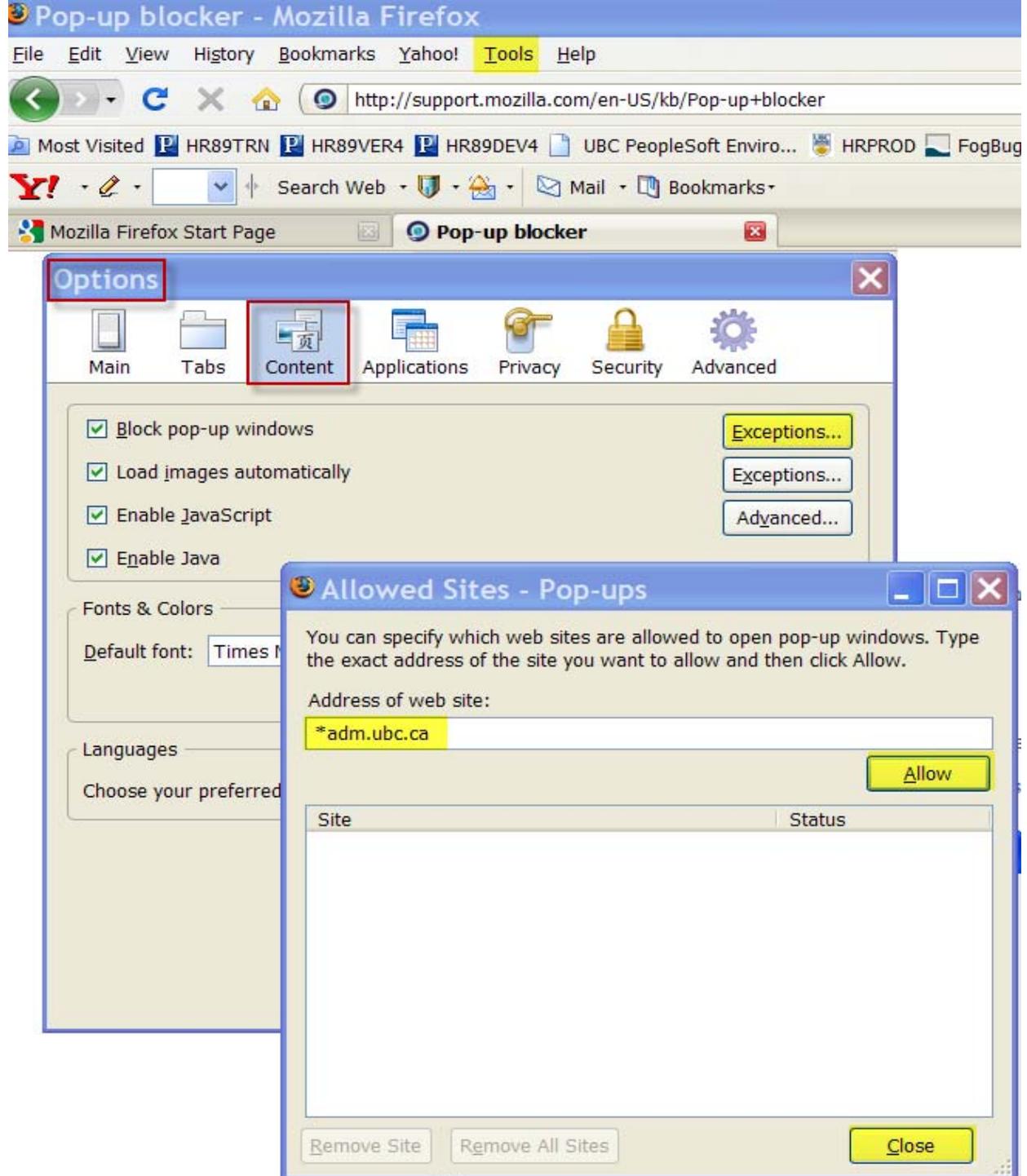
## Common Browser Security Issues

Firefox:

Adjust settings when the site is blocked by pop-up blocker:



Or adjust security settings directly:



# UBC eRecruit – Opening Resumes/Attachments

## Common Browser Security Issues

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**Issue:** When I try to open the attachment using Internet Explorer, a new window appears briefly and then disappears.

**Resolution:** Adjust Internet Explorer security to allow downloads.

