



Financial Support Services

From debt and credit to divorce or retirement planning, solid financial planning doesn't have to be complicated. Shepell·fgi's Financial Support Services are available for you and your family for both the everyday and more complex financial concerns.

Through Shepell·fgi's Financial Support Services, you and your family will gain valuable insight, information and build a financial plan by exploring the following topics:

- Credit/debt management
- Budgeting
- Bankruptcy
- Financial aspects of separation/divorce
- Financial emergencies
- Retirement planning
- Employment transitions
- Real estate

Professional financial consultations offer in-person or telephonic advice regarding your financial concern. Industry professionals are carefully selected to ensure thorough and timely assistance. Consultations are available during normal business hours, free of charge and strictly confidential.

The **Online Financial Planning Service** is convenient, personalized and interactive. Learn more about a range of financial subjects and explore the built-in interactive tools; plug in your own personal financial details in to worksheets and calculators to create an accurate picture of your situation. With three-month access, you can work confidentially online at your own pace to set your financial goals to assist in creating a solid financial future. This service is now mobile friendly - use the mobile version on the go, anytime, anywhere! Find it under Tools on My EAP app. After you have signed up for the service through our Care Access Centre or Online Access, download [My EAP app](#) and click on the new Financial Planning Service icon under Tools. Once you log in with your username and password, click the "START" button.

Key features of our Online Financial Planning Service:

- Personalized analysis of your financial situation based on completed assessment Feedback on your personal credit, budget and savings strategies
- A personalized action plan based on your financial assessment
- A task list to help you keep your financial plan on track
- Helpful articles, websites, videos and podcasts on a variety of financial issues
- Calculators to help you compare investment fees, pay off credit cards, consolidate debt, and much more!

Should you need more personalized or specific financial advice, you will be referred to a financial advisor who can support you with your unique needs, and help you in creating a healthy financial action plan.

Make sense of your financial future with the Financial Support Services available with your EFAP.

To find out more about the Financial Support Services offered through Shepell·fgi, please contact us at **1 800 387-4765** or visit workhealthlife.com.



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