### LEVEL DEFINITION
This level covers positions responsible for providing first level programming and systems support to users by modifying existing programming logic, coding necessary instructions and debugging modified programs.

### TYPICAL RESPONSIBILITIES
May include: providing first level programming and systems technical service support to users by modifying existing programming logic, coding necessary instructions and debugging modified programs; assisting users to resolve problems; modifying existing program logic using detailed specifications; coding necessary instructions using established principles; testing and debugging modified programs; documenting findings for review by supervisor; and coordinating, implementing and maintaining web enabled systems and services.

### DECISION MAKING / LEVEL OF ACCOUNTABILITY
Makes decisions regarding the programming and technical support through the application of basic information processing principles, theories and concepts.

### SUPERVISION RECEIVED
Works under supervision and receives detailed instructions on assignments. Work is reviewed in terms of completeness, accuracy and timeliness.

### SUPERVISION EXERCISED
None.

### MINIMUM QUALIFICATIONS
Undergraduate degree in a relevant discipline. Minimum of one year of related experience, or the equivalent combination of education and experience.